

# SHARON SATHEESH

IT Support Engineer | Junior Systems Administrator | Python Developer

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🌐 <https://github.com/Sharon-cod1> [in www.linkedin.com/in/sharonsathesh](https://www.linkedin.com/in/sharonsathesh)



## PROFESSIONAL EXPERIENCE

### IT Sales and Digital Support Specialist

#### Wisdom IT Solutions

📅 November 2025 – Ongoing 📍 Manama, Bahrain

- Supported IT sales by assisting customers with product information, technical solutions, and pre/post-sales support.
- Maintained and updated the company website, ensuring content accuracy and basic SEO performance.
- Managed social media platforms, scheduling content and responding to client inquiries to improve online engagement.

### System Admin and Operator

#### District Tourism Promotion Council

📅 Dec 2023 – Dec 2024 📍 Trivandrum, India

- Installed and maintained desktop systems and peripheral devices.
- Performed routine system health checks and preventive maintenance.
- Monitored network and server performance in real-time environments.
- Documented troubleshooting procedures and system processes.

## PROJECTS

### Lottery Checker

#### Python Web Application

- Designed a web system to validate lottery tickets.
- Implemented data validation and backend logic.

### Real Estate Portal

#### Full Stack Application

- Developed user authentication and admin management modules.
- Implemented database-driven property management system.

## INTERNSHIP

### Python Full Stack Developer

#### Luminar TechnoLabs

📅 January 2025 – July 2025 📍 Trivandrum, India

- Built full-stack applications using Django and Flask.
- Developed RESTful APIs and integrated front-end interfaces.
- Managed relational and NoSQL databases.
- Used Git for version control and team collaboration.

## SUMMARY

Computer Science graduate with hands-on experience in IT support, system administration, and full-stack development. Skilled in troubleshooting hardware and software issues, managing user systems, monitoring networks, and building Python-based applications. Strong problem-solving ability with a customer-focused approach to delivering reliable technical solutions.

## EDUCATION

### Bsc Computer Science

#### Kerala University

📅 2020 – 2023 📍 Trivandrum

## TECHNICAL SKILLS

Windows 10/11 Linux Ubuntu  
Hardware & Software Troubleshooting  
System Installation User Support  
Ticket Handling TCP/IP Basics  
LAN/WAN Network Monitoring  
Python JavaScript Django Flask  
HTML CSS MySQL PostgreSQL  
Git GitHub REST APIs  
Office 365 Documentation  
Remote Support Customer Service

## LANGUAGES

English ●●●●●

Hindi ●●●●●

Malayalam ●●●●●